

How to pay

Our drivers can accept cash, but we would prefer that you use our punch cards – so you can help by purchasing \$10 punch card or \$20 punch card. The drivers can sell you those cards, and you can also buy them at the Information Desk. If you can't afford the fare, please make an appointment at the Information Desk to request a subsidy. You get a free ride after your last punch.

Service and fare zone map

The basic fare around Fort Bragg is \$1.00 per ride. North of Airport Road and South of Simpson Lane is \$2.00 per ride. Past 2 miles up the east/west inland roads is \$2.00 per ride.

Cleone in the north and Caspar in the south are normally as far as we drive. Our service is designed to integrate with both MTA fixed ride and dial-a-ride services, which are quite low priced for seniors. MTA maps and fare information are available from our drivers and at our Information Desk.

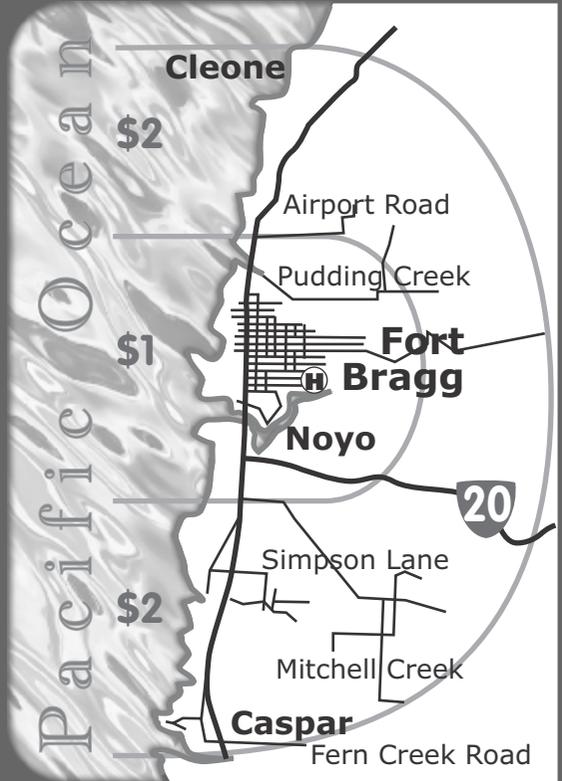
Our drivers and dispatchers

When you call the Information Desk at the Senior Center you will be connected with the dispatcher on duty. If you tell them when you want a ride, they will estimate when the next bus will be there. When the bus arrives, it will be driven by one of our experienced drivers. Your safety is their top most concern – then your convenience. They will try to help you with almost anything – but are primarily there to drive you around. If you are a regular rider, make a good relationship with them – they are part of your team.

Redwood Coast Senior Center
490 North Harold Street
Fort Bragg, California 95437
707.964.0443



Transport Users' Manual



“The true measure of a civilization is the ease, security, comfort, and honor it provides for its grandmothers and grandfathers.”

– Herodotus

REDWOOD COAST SENIOR CENTER

Transportation Users' Manual

Mission and purpose of senior transportation

Redwood Coast Seniors operates small transport buses to provide rides for seniors (60+) and disabled persons throughout the greater Fort Bragg area. (see service area map) Our mission is to support personal independence for elders without access to personal automobiles. We do this by **operating like a taxi service, responding to reservations and calls for rides**, rather than traveling on set routes and times.

Times of operation

The Senior Buses operate from 8am to 4pm on Monday - Thursday and 8am to 3pm Friday. ***Calls to request rides must be received no later than 3:00pm so drivers can plan their routes the last hour of the day.*** Arrangements can sometimes be made well in advance for special transportation services outside these hours.

How to make reservations

You can request a ride by calling the Senior Center Information Desk at (707) 964 0443. We provide over 50 rides every day, so ***the earlier you make a reservation, the greater the likelihood that we can pick you up at your preferred time.***

If we know at least two hours ahead, we can usually provide service when you need it. If you call closer than that to your desired pickup time, we may have to adjust your pickup time to get others who called earlier. We try to serve clients in the order that they request rides – and try to combine rides depending on where folks are headed. If you call right before you need a ride, there may be a wait until we can get you on board.

The heaviest demand time for rides is between 9:30 and 1:30, so let us know ahead and we will be able to plan our driving schedules to serve everyone. If you need a ride in the earlier morning or later afternoon make arrangements ahead of time. Call the day ahead for an early pickup, and before 3:00 in the afternoon for a late pickup.

Our goal is to avoid you having to wait very long for a bus. Think of this as a “shared ride program” rather than just a “bus service”. ***Our senior transportation service works best when you are an active partner*** – letting us know your needs well ahead of time so we can “plan on the fly” each day to provide you with the best possible service.